



PRIVACY STATEMENT HOME SYSTEMS PROTECTION PLAN

HSB Secure is committed to protecting your privacy. Questions regarding this statement should be directed to CustomerSolutions@TrustedPlace.com or at the following address:

Attn: Corporate Communications

The Hartford Steam Boiler Inspection and Insurance Company
One State Street
P.O. Box 5024
Hartford, CT 06102-5024

WHAT INFORMATION DO WE COLLECT?

We collect certain information about our visitors when products or services are ordered or feedback is requested. The type of information requested may include your name, billing address, shipping address, telephone number, email address, and product and service details.

We may collect “Personal Information” to provide our products and services. Personal Information is information that identifies you as an individual. Personal Information may in certain circumstances include such information as name, address, phone number, email address, credit history, social security number, driver’s license number, credit or debit card number, policy, contract or claim information.

WHERE DO WE COLLECT INFORMATION FROM YOU AND HOW DO WE USE IT?

We may collect and use Personal Information to complete transactions, to send promotional information, to enhance the operation of our site, to process claims, to administer our systems, to prevent fraud, to comply with requests from regulatory and law enforcement authorities, other purposes specifically disclosed at the time the information is requested, or as otherwise allowed by law.

When you request a service or place an order with us, we collect Personal Information from you. Before confirming your request, you will have the opportunity to review the request form and make changes and additions to the information it contains and these changes will be automatically kept for future use.

We may disclose your Personal Information within HSB Secure Services, Inc. and/or its affiliated entities. We also work with third parties that provide services to us and we may share your Personal Information with them to complete those services. Those parties can include but are not limited to: agents, brokers,



affinity groups, insurance companies and other financial service providers; marketing, credit/debit card processing, accounting, legal, security and communications service providers; data analysis service providers, and; application service providers.

HOW CAN YOU UPDATE YOUR PERSONAL INFORMATION?

To update or change information related to your account, or for any other questions, contact us at CustomerSolutions@TrustedPlace.com or 866-237-3287.

HOW DO WE PROTECT YOUR INFORMATION?

We use reasonable and appropriate organizational, technical, physical, legal and administrative measures that are consistent with applicable privacy and data security laws to protect Personal Information within our organization. Unfortunately, no data transmission or storage system can be guaranteed to be 100% secure. As a result, although we strive to protect your Personal Information, we cannot ensure the security of any information you transmit to us through, or in connection with, the website.

If you have reason to believe that your interaction with us is no longer secure (for example, if you feel that the security of any account you might have with us has been compromised), please immediately notify us of the problem by contacting us at CustomerSolutions@TrustedPlace.com or 866-237-3287.

USE OF "COOKIES"

When accessing our site, we will store a cookie on your computer in order to facilitate your use of our site. "Cookies" are small pieces of information that are stored by your browser on your computer's hard drive that can later be retrieved to identify you to our site.

We and our service providers use the information for security purposes, to facilitate navigation, display information more effectively, as well as for online tracking purposes. We also gather statistical information about the usage of the website in order to continually improve the design and functionality, understand how the site is used and to assist us with resolving questions regarding the website. We and our service providers may also use cookies in online advertising to track responses to our advertisements, and we and our service providers may use cookies or other files to track your use of other websites.

You may opt out of accepting cookies by changing the settings on your browser. However, rejecting cookies may prevent you from using certain functions and you may have to repeatedly enter information to take advantage of services or promotions.



CHILDREN'S PRIVACY

HSB Secure's website is not directed to or intended for children. HSB Secure does not knowingly collect or post information from children under the age of eighteen (18) in compliance with laws protecting the privacy of children. We request that individuals under the age of eighteen (18) do not provide Personal Information through this website. You can visit the Federal Trade Commission's website to learn more about the Children's Online Privacy Protection Act (COPPA).

UPDATES TO THIS PRIVACY STATEMENT

We may change this Privacy Statement at any time. You are bound by any such revisions and should therefore periodically visit this page to review the then current terms and conditions to which you are bound. If at any time you choose not to accept these terms and conditions, please discontinue using and accessing this site immediately. Your use of the website following these changes means that you accept the revised Privacy Statement.